



## The Glasers' Training Requirements

### BreakThrough Conflict

The Glasers' **BreakThrough Conflict** online training is required for EEP Staff. The Glaser videos will help you learn how to 1) raise delicate issues with those you work with and 2) respond to criticism in a way that helps get problems solved. And both strategies will help you build more positive relationships with others on your team.

Please complete their 3-hour program within 90 days of your hire date.

This training requires an online log in but it is free to access.

### Viewing Instructions

**Step 1:** Go to: <http://theglasers.learnworlds.com/>

**Step 2:** Click the red "Create Account" button. Create an account with your name and email address. You will also need to create a password.

**Step 3:** To meet EEP's Training Requirements, select **BreakThrough Conflict** (the complete 3-hour program).

If you have completed the 3-hour program but would like to refresh your knowledge, select **CoreSkills – BreakThrough Conflict** (the 1-hour refresher).

**Step 4:** Select "Enroll".

**Step 5:** Enter the coupon Code: EEP2020 (case sensitive, no spaces) and click "Redeem".

Select "I accept the Terms and Conditions" and continue.